Drive-through ATM transactions to make your customer’s lives easier

Designed to easily handle the highest of transaction volumes, the SelfServ 34 keeps serving your customers with a wide range of transactions like mixed cash and cheque deposit and bill payment. Wild weather is no challenge for the SelfServ 34 and it’s built to ensure ease-of-use when operated from a vehicle. Which means you can bring your brand closer to your customers in more locations.

Proactively fixes itself
Keep your ATMs up and running, offering your customers the transactions they want, when and where they need them. NCR’s express recovery and self-healing technology reduces downtime from hours to minutes—making your ATMs available around the clock.

Keeps you informed
Successful network management is about having the right information at your fingertips. NCR SelfServ ATMs provide data in real-time on configurations, software versions and the activity levels of each module. So you can see, understand and control your entire network—and make more empowered decisions.

Inspire trust in your ATM network
Our SelfServ ATMs are designed to defend against known and unknown fraud attacks, even before they start. Ask us about our multi-layered approach to ATM security including logical and physical solutions. For example Solidcore Suite for APTRA™ protects against the execution of unauthorised code on your ATM network and our Skimming Protection Solution protects cardholder data from card skimming attacks.
NCR continually improves products as new technologies and components become available. NCR, therefore, reserves the right to change specifications without prior notice.

All features, functions and operations described herein may not be marketed by NCR in all parts of the world. Consult your NCR representative or NCR office for the latest information.

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Why NCR?

NCR Corporation (NYSE: NCR) is the global leader in consumer transaction technologies, turning everyday interactions with businesses into exceptional experiences. With its software, hardware, and portfolio of services, NCR enables more than 485 million transactions daily across retail, financial, travel, hospitality, telecom and technology, and small business. NCR solutions run the everyday transactions that make your life easier.

NCR is headquartered in Duluth, Georgia with approximately 29,000 employees and does business in 180 countries. NCR is a trademark of NCR Corporation in the United States and other countries.

Technical specifications

PRODUCT DIMENSIONS
• HEIGHT 1,498mm (59.0")
• WIDTH 773mm (30.4")
• DEPTH
  - Standard sleeve 1,202mm (47.3")
  - Short sleeve 1,088mm (42.8")
• WEIGHT 1,958lbs (1,958lbs)

CONSUMER INTERFACE
• Display - 15" LCD, FD or touchscreen, optional privacy filter, sunlight readable displays
• Keyboard - EPP (PCI compliant), polycarbonate or stainless steel. Optional Alphanumeric keyboard
• Card Reader - Contactless, Smart Dip, IMCRW with Smart option, HiCo
• Integrated Media Entry and Exit Indicators (MEEI)
• Audio - Optional high quality public audio and/or sound jack with volume control
• Advert panel - Standard or enhanced with backlight
• Barcode Reader - 2D Barcode supports both 1D and 2D documents

DISPENSER
• S2 Media Dispense Module.
  2-4 cassettes, bunch presenter
• Dual Dispense 2 x 4 (8 cassettes)
• Configurable purge bin capability with retract and single note divert
• Anti-overfill cassette

DEPOSIT TECHNOLOGY
• Intelligent Cash Deposit and Recycling Options - Choice of Cash Acceptors and Recycler. Accepts and validates up to 200 new notes per transaction*
• Supports multi-currency deposit, remote download of templates
• Intelligent Cheque Deposit - Scalable cheque deposit (up to 30 cheques in a single bunch)
• Scalable Deposit Module - 1 slot for cash and cheque deposit. Can handle cheque and cash as a separate transaction but also mixed media (SW dependent). Up to 2,000 notes and 1,600 cheque capacity
• Envelope Depository with optional dispenser
• Coin Processing - Optional coin dispense

PRINTERS
• Receipt Printer - 80mm 203dpi graphics thermal printer. Options - retract and capture, dual roll and/or 2ST (two-sided thermal printing)
• Journal Printer - 80mm 203dpi graphics thermal printer (E-Journal available as default)
• Full page thermal printer with document capture and 2ST
• Passbook Printer - Page-turning passbook for horizontally stitched books

SECURITY
• NCR Secure™ is a complete portfolio of multi-layered solutions and services designed to provide protection against ATM attacks. Including a range of physical enclosures, recessed PIN Pad and Solidcore software security to protect your network. For more information, visit www.ncr.com.

ENVIRONMENTAL
• Temperature
  - Standard: 10°C to 40°C (50°F to 104°F)
  - With severe environment fitted: 0°C to 40°C (32°F to 104°F)
• Humidity (interior): 20% to 80%
• Acoustics: Sound power 65db (A) idle, 68db (A) operating

SERVICING
• LCD Operator Panel (rear load only)
• Front, rear and side service

OPERATING PLATFORM
• A range of Intel® Processors
• 2GB or 4GB RAM
• 500GB hard drive
• DVD-RW drive

SOFTWARE
• Windows® 7
• NCR APTRA XFS
• NCR APTRA software

ADDITIONAL FEATURES
• Biometrics ready
• Contactless ready

*Dependent upon currency, note quality and deposit module used