

Mobile hardware cleaning guide

MyMobileMoney card reader

To help protect employees and customers, we recommend you clean your card reading device after every use. Here are a few tips:

1. Use a soft cloth dampened with soapy water to clean the outside of the terminal. Avoid excessive wiping, which might cause damage.
2. Use a pre-dampened cloth and don't spray liquid directly onto the reader to avoid damage.

Terminal

Avoid exposing the terminal to the direct rays of the sun.

Smart card reader

Do not put anything into the slot of the smart card reader.

Disinfectant products

The following are safe for MyMobileMoney:

- Hydroalcoholic solution can only be used when on a pre-dampened cloth.
- Some hydroalcoholic solutions may include isopropyl alcohol. This can be used on every part of the device if the isopropyl alcohol concentration is below 20%.
- Do not use solvents, detergents or abrasive products as they may damage the plastic or electrical contacts.
- Do not use alcohol cleaning solutions (70% isopropyl alcohol) on the plastic display lenses.

Keeping your hardware sanitized is critical to consumer health always. Especially now.

70% Isopropyl Alcohol



Proper, frequent cleaning should not impact the life or performance of the equipment

Cleaning DO's



DO use a microfiber cleaning cloth or cloth towel



DO spray the cleaner onto a cleaning cloth or cloth towel and then wipe the surface to be cleaned



DO clean with a cloth or towel that is damp but not soaked



DO consult trained service personnel for cleaning of the interior of electronic equipment

Cleaning DONT's



DO NOT spray cleaners directly onto equipment



DO NOT use abrasive cleaners (powders) or abrasive cleaning materials (scrub brush, scouring pad, etc.)



DO NOT soak the electronic equipment with cleaning liquid