

NCR ATM Security Alert

DATE: October 5, 2022 **INCIDENT NO:** 2022-04 (US)

REV: 1

Recent hook-and-chain attacks mitigated by ink staining technology around Houston, Texas (USA)

Overview

- NCR received reports of several criminal attacks on ATMs in Katy, Pasadena and Missouri City areas in and around the Houston Texas
- In these attacks, the criminals accessed the ATM safe using chains fastened to a stolen truck to pull off the ATM and safe door
- During these attacks, green, permanent ink saturated the cash, as the ATMs were protected with ink staining technology
- When activated in a theft, the ink staining device releases a permanent stain into all cash cassettes, rendering the cash unusable, and in most cases, staining the criminals with this ink
- In two attacks over the past six months, cassettes were abandoned at the scene
- The ink has a chemical marker so the cash (and potentially the criminal) can be tied back to an attack on these machines

Images



For more information

Financial Institutions interested in deploying this technology to protect their ATM estate can **contact your NCR or NCR partner representative for details.**

Contacts

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