

NCR ATM Security Alert

DATE: January 24, 2023 **INCIDENT NO:** 2023-02

REV: 1

Transaction Reversal Fraud (TRF) in Europe and the USA

NCR has been made aware of three new reports of TRF attacks in Europe and the United States. Attacks have been experienced on “Through The Wall” cash dispense ATMs, and are not limited to any specific model. These attacks are using a method previously described in an [alert sent by NCR in March 2021](#).

These latest attacks are using the **Card Reader Manipulation** method, sub-category ‘the Jam’, that is described on **PAGE 5** in the March 2021 alert.

These attacks can be mitigated by a modification to the transaction flow configuration. For specific information on how to make these configuration changes, please contact your local NCR representative.

Contacts

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