

# NCR ATM Security Update

**DATE:** March 11, 2021

**INCIDENT NO:** 2021-03

**REV:** #1

## *New NCR ATM security guidance now published*

### AVAILABILITY OF

- **NEW BLACK BOX GUIDANCE FOR NCR DISPENSERS**
- **NEW TRANSACTION REVERSAL FRAUD GUIDANCE**

NCR has published the updated black box guidance for NCR dispensers and new transaction reversal fraud (TRF) guidance for NCR ATMs.

We are not aware of any specific new black box threats nor any new TRF threats.

We have published these updates as part of our commitment to continually upgrade our security countermeasures against possible threats. The new guidance advises of:

- Increased protection now available for the S1 and S2 dispenser
- The TRF threat landscape as it applies to ATMs, and potential mitigation strategies

[You can find the guidance on ncr.com.](#)

Please contact your NCR account manager if you have any questions or need additional information.

Best regards,

**NCR Banking Team**

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