

NCR SelfServ™ 21

Compact Lobby Cash Dispense ATM

NCR SelfServ 21 helps financial institutions meet corporate environmental sustainability goals, reduce total cost of ownership and manage risk through security innovations. This, combined with humancentric design, helps you deliver a future-proof, self-directed banking experience.

Delivering excellent end-to-end service through NCR Enterprise Software and digital-first hardware, the SelfServ 21 connects the world with cash.

Running the ATM has never been **more simple.**



Experience

Brand perception depends on the customer experience. SelfServ™ 21 offers your consumers a modern, digital-first experience with multi-touch display, an integrated contactless card reader and dynamically adjustable MEEIs. With the latest touch, swipe and gesture capability as well as a guided user journey, you are sure to favor the first-time user. And coupled with NCR Enterprise Software and ATM Marketing, SelfServ 21 unlocks a personalised user flow and increases ROI.

Availability

ATM uptime matters. SelfServ 21 is powered by S2 Media Dispense Module. It has market-leading cassette capacity and drives longer replenishment cycles, keeping your device online for longer. With greater FRUs and State of Health indicators, S2 helps you get your ATM back up and running faster than other devices on the market. It uses 8% less power than its predecessor, letting you focus investments on other channels.

Security

SelfServ 21 has security built in. The combination of S2 Media Dispense Module and integrated cash exit and consumer portrait cameras protects your device against cash trap attacks and transaction reversal fraud. With the latest Skimming Protection Solution and NCR Secure, your consumers are protected against card skimming fraud too.

Did you know?

India's 240k ATMs use 260.6Mil Kwh of electricity annually (idle), releasing 60.6 K tCo2e and costing banks \$18.2M every year. **Moving to the SelfServ 21 could reduce this by up to 40%.¹**

SelfServ 21 - the ATM that cares



SelfServ 21 has an idle power of 72W – the equivalent of running **2.5 fridge freezers²**



SelfServ 21 **consumes 8% less power** than SelfServ 22e



SelfServ 21 **consumes 24% less power** than leading competitors³



SelfServ 21 consumes **631 kWh idling and 147kg of CO2**



Versus competitive solutions, SelfServ 21 saves as much CO2 as **charging 5.5K smartphones³**



SelfServ 21 **saves \$30 per ATM per year** versus leading competitors³

¹ Based on \$0.07 per Kwh in India and 120w assumed average power

² Based on fridge freezer running for 24 hours per day

³ Figures indicative and based on idle power (W), tested in controlled lab environment