

# NCR ATM SECURITY UPDATE

**DATE:** September 10, 2018

**INCIDENT NO:** 2018-10

**REV:** #1

## NCR Guidance on ATM Cash Out Best Practices

### Summary

In response to the recent ATM Cash Out attacks, there have been several groups who have issued suggestions on best practices to reduce the risk of impact from these attack types. NCR is aware that these various suggestions may have raised questions about their implementation and NCR's view of these practices.

To help clarify and to provide you with further details on the defenses and steps to mitigate from these attacks, NCR has published an [NCR Secure Whitepaper](#) on this topic

This Whitepaper can be accessed and downloaded [here](#).

Please contact your NCR Account Manager if you have any questions or need additional information.

### Security Contacts

ATM Crime Reporting: [global.security@ncr.com](mailto:global.security@ncr.com)

Self-Service Security Solutions and Best Practice: [NCRSelf-Service.security@ncr.com](mailto:NCRSelf-Service.security@ncr.com)

Further information on this alert please contact [Owen Wild](#)

Please refer any media inquiries or questions to [Aaron Gould](#)