

NCR Venue Manager

For event-based venues

Want to pack the house with a better approach to venue management?

YES

Make seamless venue management the main event

When it comes to venue management, NCR has helped more than 200 stadiums and arenas around the world transform their operations and enable business growth. NCR Venue Manager (formerly Quest) was designed specifically for the stadium, arena and venue management industry and integrates all point-of-sale operations for an event based facility. NCR Venue Manager enables food and beverage managers and venue operators to accurately forecast event usage based on historical data. Operators can efficiently generate purchase orders, receive, transfer and monitor stock. The turnkey solution allows the easy management of the point-of-sale configuration and enables operators to accurately report, analyze and compare physical, terminal and cash sales.

- **Full integration of your operations**

Manage your concessions, suite catering, bars, fine dining, vending and in-seat service with consolidated real-time reporting.

- **Make smarter business decisions**

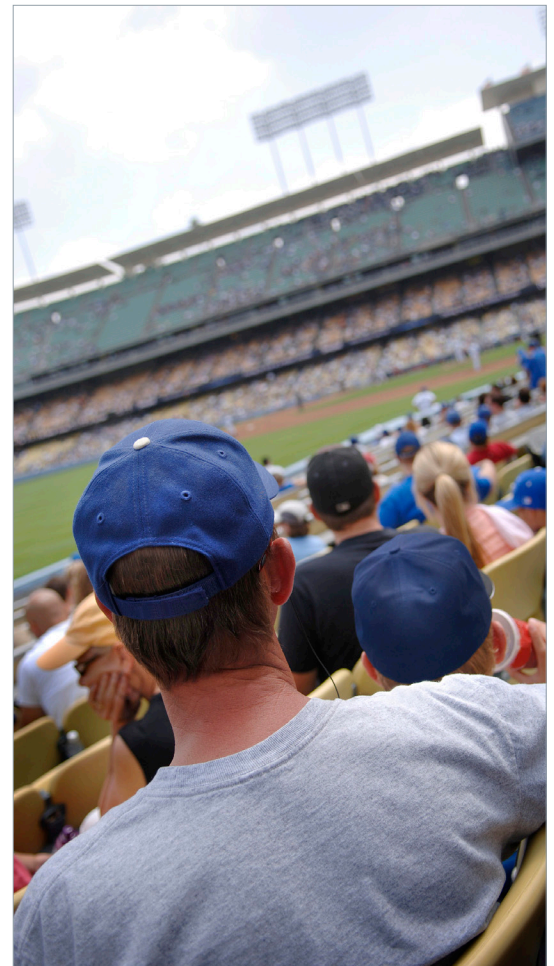
Accurately analyze and forecast event usage with more than 300 configurable reports packed with real-time data, leading to greater profitability and effectiveness.

- **Boost your bottom line and maximize profitability**

Deliver fast, consistent and convenient service that wins fans and increases their spending. Add loaded ticket and loyalty functionality to your system to provide added value for loyal fans and reward your best customers.

- **Deliver a full 360° fan experience**

The fan experience is rapidly changing, driven by mobile, social and cloud-based technologies. Leverage the latest technologies to engage fans in new ways both inside and outside the venue, including digital signage, e-marketing and consumer engagement applications.



For more information, visit www.ncr.com/hospitality, call us at 1-877-794-7237 or email us at hospitality.information@ncr.com.

- **Modules Include:**

- o Event Management – set-up and control, event types and stand worksheets
- o Cash Room – banks, drops, credit cards and reconciliation
- o Inventory Maintenance – recipes, buying/transfer, cost, pricing and merchandising
- o Inventory Control – purchasing, receiving, transfers and stock takes
- o Users, Clerks and Servers – assignment, meals and allowances and security access
- o POS Terminal Management – locations, shared printers, headers, trailers, keypads, etc.
- o Members – accounts, VIP cards, discount cards and wristbands
- o Vending – commission and vendor management, load preparation and distribution
- o Loaded Tickets/Tags
- o Suite Catering

- **The Venue Management Leader**

So who's using NCR Venue Manager? Our clients include some of the world's most famous stadiums and venues, including:

- o Yankee Stadium, Bronx, NY
- o Cowboys Stadium, Dallas, TX
- o Pepsi Center, Denver, CO
- o Sunlife Stadium, Miami, FL
- o Staples Center, Los Angeles, CA
- o Rose Bowl, Pasadena, CA
- o Fairplex Fairgrounds, Pomona, CA
- o BC Place, Vancouver, BC
- o St. Pete Times Forum, Tampa, FL
- o Suncorp Stadium, Brisbane, Australia
- o Metricon Stadium, Queensland, Australia
- o LA Dodgers Stadium, Los Angeles, CA
- o Lambeau Field, Green Bay, WI
- o Compuware Arena, Plymouth MI
- o BC Place, Vancouver, BC

Key Features

- Full credit card facilities available at every POS
- Supports multiple events open simultaneously, by location
- Real-time reconfiguration of POS data
- Stock requests from POS terminals automatic to pre-defined warehouse
- Manual or fully automated pre-event transfers to locations by event type or PAR levels
- Complete real-time event stock monitoring and sales reporting
- Automatic version control of modules to all workstations
- Incorporates standard technologies including SQL Server 2005/2008, TCP/IP/ RF 802.11
- Complete stand worksheet support allowing variance comparison of stock displacement, versus cash sales, versus terminal sales.

Why NCR?

NCR is the global leader in hospitality technology solutions, serving businesses in the restaurant, events-based venues and entertainment industries. We help our clients transform their operations and interactions with their guests and staff. From increasing speed of service to attracting, retaining and engaging customers, our solutions help our clients build better, more connected businesses.