## **NCR Deployment Services**



# We don't just deliver quality deployment services—we deliver peace of mind

When you choose NCR Deployment Services, you're choosing a global workforce of over 13,000-badged and experienced professionals who will plan your project, prepare your sites, stage your equipment and seamlessly install your new technology, with minimal disruption to your business. It's that simple. Whether your technology deployment is global or local, complex or quick, NCR will get the job done—on time and on budget.

#### • The deployment process made simple

With NCR on the job, you can breathe easily— and stay focused on high-level concerns. Our industry-certified Project Managers (PMs) will serve as your single point of contact and accountability throughout the entire deployment process for a truly seamless experience. They'll work with you to put a plan in place for a successful deployment, keep you in the loop with online reporting and updates, and help minimize overall project risk. Our goal is to make the deployment process fast, efficient and worry-free.

#### Advance planning for faster results

Our Site Preparation Services ensure that your sites are 100% ready for installation to prevent unexpected and unnecessary delays. And we'll manage every aspect, from site selection and surveys to riggers and needed subcontractors. We'll evaluate your site's power, structure, networking and cabling environment and make any necessary changes. And if you need an inventory of IT assets for tracking and maintenance, we'll get the job done.



For more information, visit www.ncr.com, or email services@ncr.com.



#### Centralized staging to ensure quality

Installation delays, improper component connections and DOA equipment can have a major impact on your business continuity and ROI. NCR's centralized staging services are designed to dramatically reduce installation time and on-site equipment failure. Our staging professionals will assemble, load, configure and test all your hardware and software so it arrives on time and ready to install. Our state-of-the-art staging centers also procure and stage multi-vendor products and refurbish old equipment. With NCR, you can rest assured that the words "Dead On Arrival" will no longer be part of your vocabulary.

#### • Beyond deployment for long-term success

Deployment doesn't end with hitting the "on" switch. Our installation professionals will fully train your employees and operators on your newly installed technology to ensure that you're ready to hit the ground running and make the most of your investment. We'll also de-install and dispose of your old equipment as part of the deployment process. You can rest easily knowing we'll comply with the appropriate regulations and environmental considerations.

#### Higher availability and faster ROI

Whether you're installing new technologies, or moving, changing or adding to existing equipment, our ultimate goals is to help you improve your customer experience without disrupting business as usual. NCR Deployment Services are backed by a proven deployment infrastructure to ensure that engineers with the right skills complete your rollout, on time and within budget. So you'll have increased availability, and your consumers will have quicker access to your newly installed equipment and software— which means a faster ROI for you.

#### **Key Features**

- · Industry-leading project management
- · Proven deployment methodology
- 24x7 installation scheduling
- Online customer reporting
- Comprehensive site evaluation and preparation
- Staging at state-of-the art regional facilities
- Installations, moves, adds and changes (IMACs)
- Hassle-free de-installation and equipment disposal

### Why NCR?

With over 40 years of global experience and knowledge, 13,000 consultants and technical support experts and a network of customer care centers, NCR provides best-in-class services across multiple industries. We help our clients around the world improve their customer interactions, implement change quickly and proactively, and transform their businesses to become leaders and change agents. We can help you, too.



Experience a new world of interaction

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