

NCR SMARTASSIST

FOR RETAIL



THE NCR SMARTASSIST SOLUTION DECREASES INTERVENTIONS, HELPS MINIMIZE SHRINK AND IMPROVES THE SELF-CHECKOUT EXPERIENCE

NCR SmartAssist is an intelligent video item tracking system that uses complex algorithms to monitor transactions as they happen in real time. Remote security experts monitor self-checkout lanes and alert attendants when there is an issue. The technology works in tandem with your NCR FastLane SelfServ™ Checkout solution to improve the checkout experience for both your customers and attendants.

Reduce interventions

NCR SmartAssist helps your attendants by suppressing false interventions often caused by children or a personal item being placed on the scale. This intelligent item tracking system lets attendants focus on assisting customers with valid interventions rather than managing false alerts. With NCR SmartAssist, customers are able to quickly proceed through the checkout process resulting in an overall improvement to their shopping experience.

Minimize shrink

NCR SmartAssist uses object tracking and real-time video analysis of non-scanned items to help verify that your shoppers are correctly scanning all items in their shopping basket. Attendants will be notified of suspected theft or product substitution as it happens, allowing situations to be addressed immediately.

To speak with someone or for more information, visit us at [ncr.com/retail](https://www.ncr.com/retail).



Enhance security protection

During peak hours, a retailer may decide to lower the security setting on the self-checkout lanes to speed up transaction time. With NCR SmartAssist, retailers now have a second level security system for monitoring transactions while allowing an overall faster checkout experience for customers.

Improve weight-based security

By tuning the existing weight security system, NCR SmartAssist allows the solution to optimize the value of weight-based security monitoring. This action virtually eliminates unnecessary consumer and attendant alerts enabling a silent and, smooth transaction to occur.

KEY FEATURES

- Real-time monitoring for self-checkout loss detection
- Validated video analytics of non-scanned items blended with weight-based item security
- Operational error alarm triggers
- Basket-based loss security
- Prevention of false alerts

WHY NCR?

NCR Corporation (NYSE: NCR) is a leader in omni-channel solutions, turning everyday interactions with businesses into exceptional experiences. With its software, hardware, and portfolio of services, NCR enables nearly 700 million transactions daily across retail, financial, travel, hospitality, telecom and technology, and small business. NCR solutions run the everyday transactions that make your life easier.

NCR is headquartered in Atlanta, Ga., with over 30,000 employees and does business in 180 countries. NCR is a trademark of NCR Corporation in the United States and other countries.

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