Empower your customers to do more

Suitable for any indoor location, the NCR SelfServ 4 is a compact financial kiosk that complements your tellers and ATMs. Migrating routine transactions like bill payments, appointment management, card dispense, product discovery and account maintenance onto the NCR SelfServ 4, gives your customers more choice of when and where they transact with their bank, whether in branch or off site. All this means your branch staff can dedicate more time to customer service, focusing on high-value product sales and cross-selling.

Designed to deliver the right consumer experience

We have built the SelfServ 4 on the XFS platform. This means you can easily extend software from your other channels onto the kiosk and make the most of the investment made in current channels. It also means your customers will enjoy a consistent and familiar experience when using the SelfServ 4.

Meet todays’ customer needs, by delivering multiple transactions

No matter what transactions you want to offer on your kiosk now or in the future the NCR SelfServ 4 can do it all. Its flexible and modular configuration, featuring amongst others, card dispense and cash acceptance, will meet all your needs and its unique and modern design, including the large 19” multi-touch screen, will help you unlock superior consumer experiences and accelerate adoption of your self-service channel.

Grow your revenue

Benefit from incremental revenue generation with the NCR SelfServ 4, by offering product discovery, digital application forms and appointment booking, to create secure, profitable interactions with your customers. The note accept capability makes it even easier to do this by enabling immediate sale of high volume, low value, fee earning services such as mobile top ups, travel insurance and other routine services to customers and non-customers paying with cash.

Store management

The NCR SelfServ 4 is designed for a 24x7 environment and uses the same proven technology and parts as our NCR SelfServ ATMs. It can be remotely managed and monitored, ensuring the highest levels of availability and operational excellence. The NCR SelfServ 4 is both EMV and PCI-compliant with NCR APTRA™ applications and is available with NCR’s full suite of security offerings.

For more information, visit www.ncr.com, or email financial@ncr.com.
### Key features

- Provides a broad range of services, such as credit card payment, loan repayment, bill payment, funds transfer, product discovery
- PCI compliant Encrypting PIN Pad
- 15” or 19” multi-touch screen
- Single Note Acceptor with up to 1,200 note capacity
- Card reader with built-in fraud prevention
- Card dispenser
- Proximity sensor

### Technical specifications

**PRODUCT DIMENSIONS**
- **HEIGHT** 1,449mm (57.0”)
- **WIDTH** 500mm (19.7”)
- **DEPTH**
  - without statement printer 510mm (20.1”)
  - with statement printer 555mm (21.9”)
- **WEIGHT** 100kg (200lbs)

**CUSTOMER INTERFACE**
- Display - 15” or 19” multi-touch screen, optional privacy filter
- Keyboard - EPP (PCI compliant), polycarbonate or stainless steel. Optional alphanumeric keyboard
- Card Reader - Smart DIP, IMCRW with Smart
- Integrated Media Entry and Exit Indicators (MEEI)
- Audio - optional high quality public audio and/or sound jack with volume control
- Trackball
- Barcode Reader
- Pre-paid card dispenser, encodes on dispense, supports Integrated chip or Magnetic Stripe
- Coin dispense

**DEPOSIT TECHNOLOGY**
- Single Note Acceptor (SNA)
- 1 deposit cassette, up to 1,200 note capacity*

**PRINTERS**
- Receipt Printer - 80mm 203dpi graphics thermal printer.
- Options - retract and capture, 2ST (two-sided printing)
- Journal Printer - 80mm 203dpi graphics thermal printer
- Statement Printer - 80mm column thermal printer roll with document capture and 2ST option

**SECURITY**
- Options - Fraudulent Device Inhibitor, Enhanced Card Drive, Solidcore Suite for APTRA, Camera NTSC, PAL or third party
- Uninterruptable power supply (UPS)
- Safes - Business hours, UL 291
- Proximity sensor

**SERVICING**
- Front service access

**SOFTWARE**
- Windows® 7 Pro
- XFS 5.01 or later
- APTRA software suite

**ADDITIONAL FEATURES**
- Contactless option
- Biometrics option

*Dependent upon currency, note quality, and deposit module used

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NCR continually improves products as new technologies and components become available. NCR, therefore, reserves the right to change specifications without prior notice.

All features, functions and operations described herein may not be marketed by NCR in all parts of the world. Consult your NCR representative or NCR office for the latest information.

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