

I AM NCR POWER DOCK

Retail and Distribution Industries



From the outside, dock scheduling might seem pretty basic. Trucks drive up to your dock. They're unloaded, or loaded, and then they're driven away.

If only it were that simple. Sure, your company could just let the dock run itself, but that leaves dollars on the table and customer service at less-than-optimal levels. Trucks line up in no particular order, no matter which one holds a hot shipment. The phone rings off the hook as customers call to determine whether their materials have arrived. And there always seems to be too many or too few workers available to handle freight on or off the trucks.

But with NCR Power Dock, you'll take total control of your dock. NCR Power Dock automates the entire dock management process seamlessly and easily—so you can realize dramatic improvements in efficiency.

- Centralizes dock scheduling
- Forecasts labor needs and balances workloads
- Reduces dock labor and overtime
- Maximizes efficiency of door use
- Finds hot shipments and prioritizes loads
- Eliminates phone inquiries about shipment status
- Reduces expensive detention and demurrage charges

For more information,
visit www.ncr.com, or email retail@ncr.com.



Why NCR?

NCR Corporation (NYSE: NCR) is the global leader in consumer transaction technologies, turning everyday interactions with businesses into exceptional experiences. With its software, hardware, and portfolio of services, NCR enables more than 485 million transactions daily across retail, financial, travel, hospitality, telecom and technology, and small business. NCR solutions run the everyday transactions that make your life easier.

NCR is headquartered in Duluth, Georgia with approximately 29,000 employees and does business in 180 countries. NCR is a trademark of NCR Corporation in the United States and other countries.

Optimizing dock throughput with a synchronized schedule.

What makes dock scheduling a challenge? Coordinating information from a wide range of stakeholders, including internal employees, vendors and carriers. NCR Power Dock transforms this management nightmare into an automated appointment process that drives efficiency at every level.

The solution is simple. Real-time data flows into NCR Power Dock through a web-based interface, where carriers can schedule their own appointments and internal employees can check shipment status. What's more, NCR Power Dock tracks due dates, calculates estimated loading and unloading times, and recommends the appropriate dock and door. The optimized receiving schedule also helps you plan labor efficiently, increasing all dock throughput.

Need to find a particular shipment? With enterprise visibility of inbound and outbound shipments and detailed tracking capabilities, NCR Power Dock nearly runs itself. You simply manage the exceptions.

Product highlights

- Web-based carrier scheduling
- Accurate system-calculated load/unload durations
- Dashboard view of KPIs
- On-time performance monitoring
- Comprehensive labor tracking and planning
- Full integration with NCR Power Yard
- Enterprise-wide visibility tools
- Optimized dock door assignment
- Vendor and carrier score carding and KPI reporting

NCR continually improves products as new technologies and components become available. NCR, therefore, reserves the right to change specifications without prior notice.

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