

NCR VISION OPTIMIZATION AND BENCHMARKING

OPTIMIZE THE PERFORMANCE
OF YOUR ATM MANAGEMENT SOLUTION



MAXIMIZE THE RETURN ON YOUR VISION INVESTMENT

NCR Vision Optimization and Benchmarking helps you get the most from your Vision investment by ensuring you have access to our expansive knowledge in ATM availability. Using a continuous improvement philosophy, Vision Optimization and Benchmarking uses industry and technical expertise

to identify enhancements in operational rules and processes. This leads to increased availability, lower ATM operational costs and improved business processes, resulting in quantifiable cost savings, efficiency gains and an improved consumer experience.

- Improve the effectiveness of Vision**

NCR will conduct an annual evaluation of your system implementation and operational practices to analyze the effectiveness of your entire Vision system. The evaluation audit report provides recommendations for process improvements, system optimization and additional features.

- Lower your operational costs**

Regular reviews for continuous improvement, root cause analysis and monthly scorecard reporting,

enables your consultant to identify areas for improvement in your ATM network performance, third-party vendor performance and help desk automation.

- Measure your availability against best-in-class standards**

Your NCR consultant has the knowledge and skills to compare your system's performance to best-in-class industry standards and will recommend updates to your overall system management operations.

For more information, visit ncr.com.



- **Establish, prioritize and track your Most Wanted Improvements (MWIs)**

Through the analysis and review of monthly scorecards, NCR can advise on the best ways to optimize your Vision solution and improve your ATM network performance. The MWI list is the vehicle for prioritizing and tracking optimization projects, desired system changes and system upgrades.

- **Enable your team to use Vision more effectively**

Tap into NCR's expertise in ATM network management with customized training sessions designed to educate your support staff on system customizations and tuning.

- **Keep your Vision software up to date**

With upgrade assistance, your consultant will plan your upgrade to include design and change control of your test and production systems.

- **Budget your improvement projects up front**

Establish a prepaid services project fund to pay for projects and/or additional services associated with enhancing your Vision solution. By setting up a fund, the purchase rate is discounted and does not require you to go through an internal budgeting process. The funds are available for use anytime.

KEY FEATURES

- Highly trained consultant
- Annual system evaluation
- Vision scorecard reports
- Operational performance reviews

- Most Wanted Improvements list
- Key actions list
- Maintenance release support
- Services project fund

WHY NCR?

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