

NCR TxInfinity

OMNI-CHANNEL TRANSACTION PROCESSING FOR A SMART MIDDLE-OFFICE



UNLEASH THE POWER TO UNITE PHYSICAL & DIGITAL TRANSACTION DOMAINS

In a world where consumers expect frictionless experiences across their financial interactions, legacy, siloed infrastructure in the banking industry is simply not viable for meeting these demands. Eliminating complex and siloed channels, and incorporating rapidly evolving technology need to be top priorities if banks want to compete and remain relevant in a digital first economy.

NCR's TxInfinity solution enables financial institutions to keep pace with new customer experience demands, blurring the boundaries between physical and digital transaction ecosystems within a cloud-native architecture. NCR is enabling financial institutions to reimagine their transaction processing capabilities, by building common transaction processing layers between consumer-facing channels and core banking systems, making your business logic and transactional data available in real-time across a broad set of endpoints.

Transforming payments,
transforming businesses.



Cloud



Omni-Channel
Platform



Connected
Transactions



Silo
Reduction



Transformation
digital/physical



Transaction
Processing

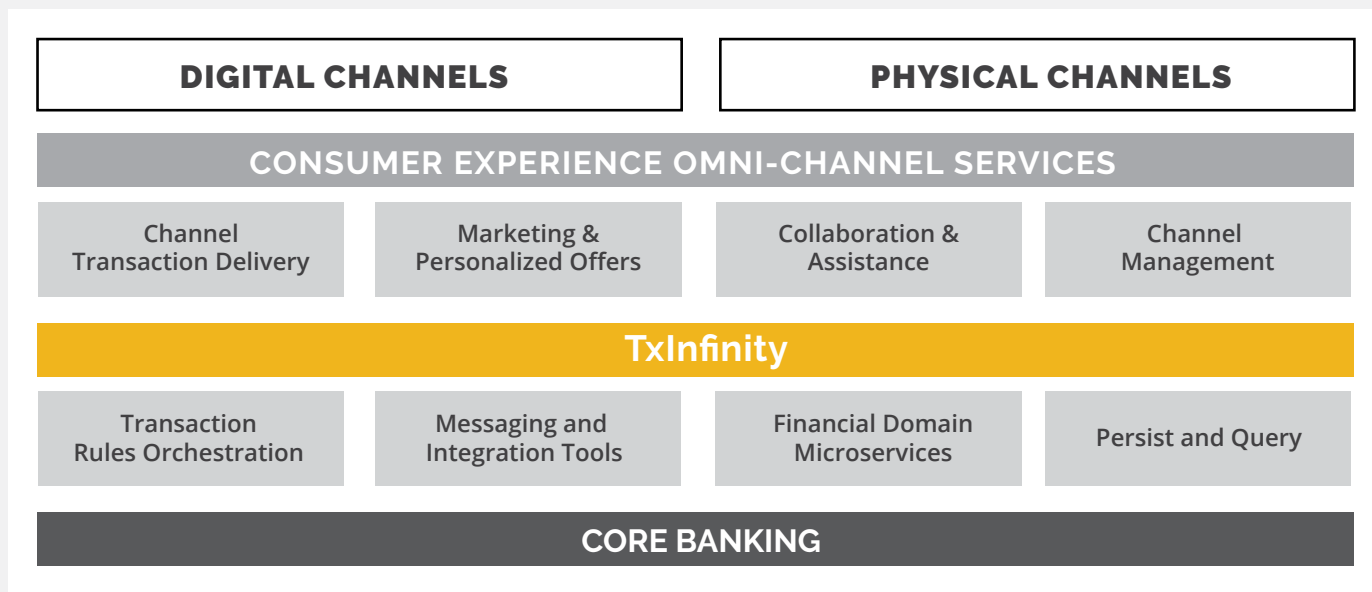


Risk
Mitigation

For more information, visit [ncr.com](https://www.ncr.com), or email ncr.financial@ncr.com.



The TxInfinity orchestration and services layer plugs into NCR's overarching CxBanking platform and/or integrates with your planned investments. TxInfinity helps you target physical channels making them modern and compatible with the digital world. Whether your transformation strategy begins in your branch or with your self-service devices, TxInfinity will help modernize your transaction infrastructure so your customers can connect more seamlessly with your bank.



Once deployed, NCR's flexible, scalable TxInfinity solution serves as your go-forward platform, orchestrating the convenient and connected experiences your time-strapped and digitally equipped customers seek and expect. TxInfinity transforms your middle-office transaction processing capabilities with improved consistency, speed and efficiency, and omni-channel compatibility purpose-built for our new and future digital economy.

SAY GOODBYE TO SILOS AND HELLO TO CONNECTED EXPERIENCES



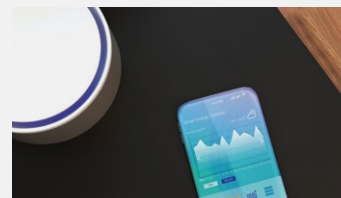
Teller-Assisted

Allowing customers to complete transactions swiftly in-branch



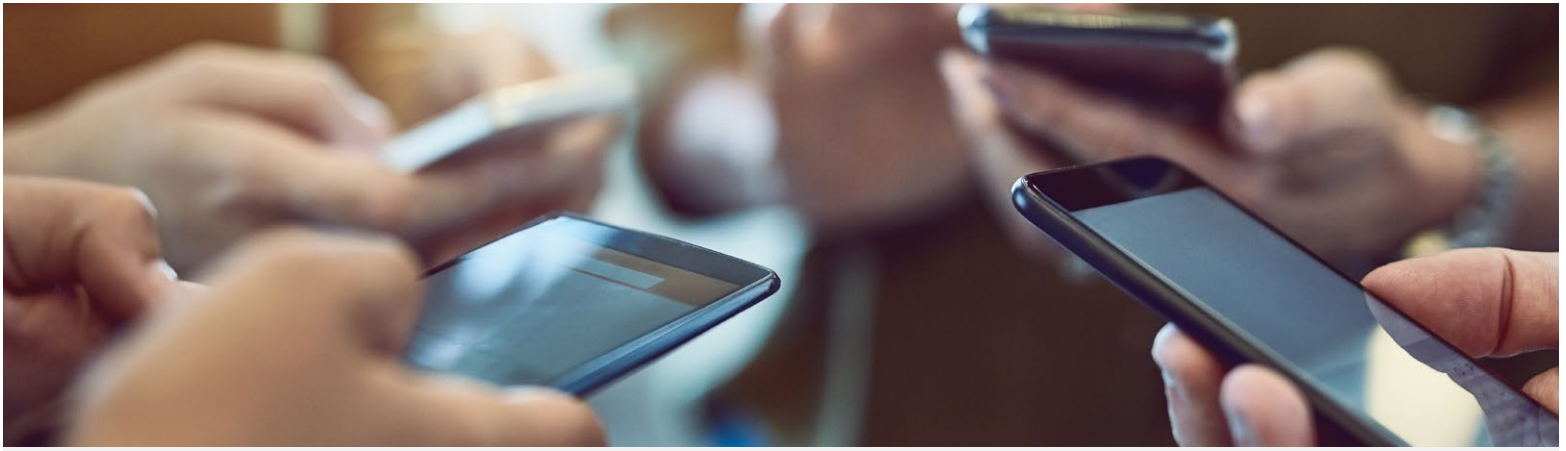
Mobile & Online Banking

Empowering customers to pre-stage transactions



Anywhere Integration

Interact with the bank through new devices and modalities



ENABLE NEW INTERACTIONS FOR DIGITAL CHANNELS

- Provide a holistic customer experience by creating expanded, personalized digital offerings tailored to the customer rather than the transaction channel
- Extend hours of service and sales opportunities to drive increased revenue
- Promote digital offers to customers performing transactions in other channels

CUSTOMER TRANSACTION UBIQUITY

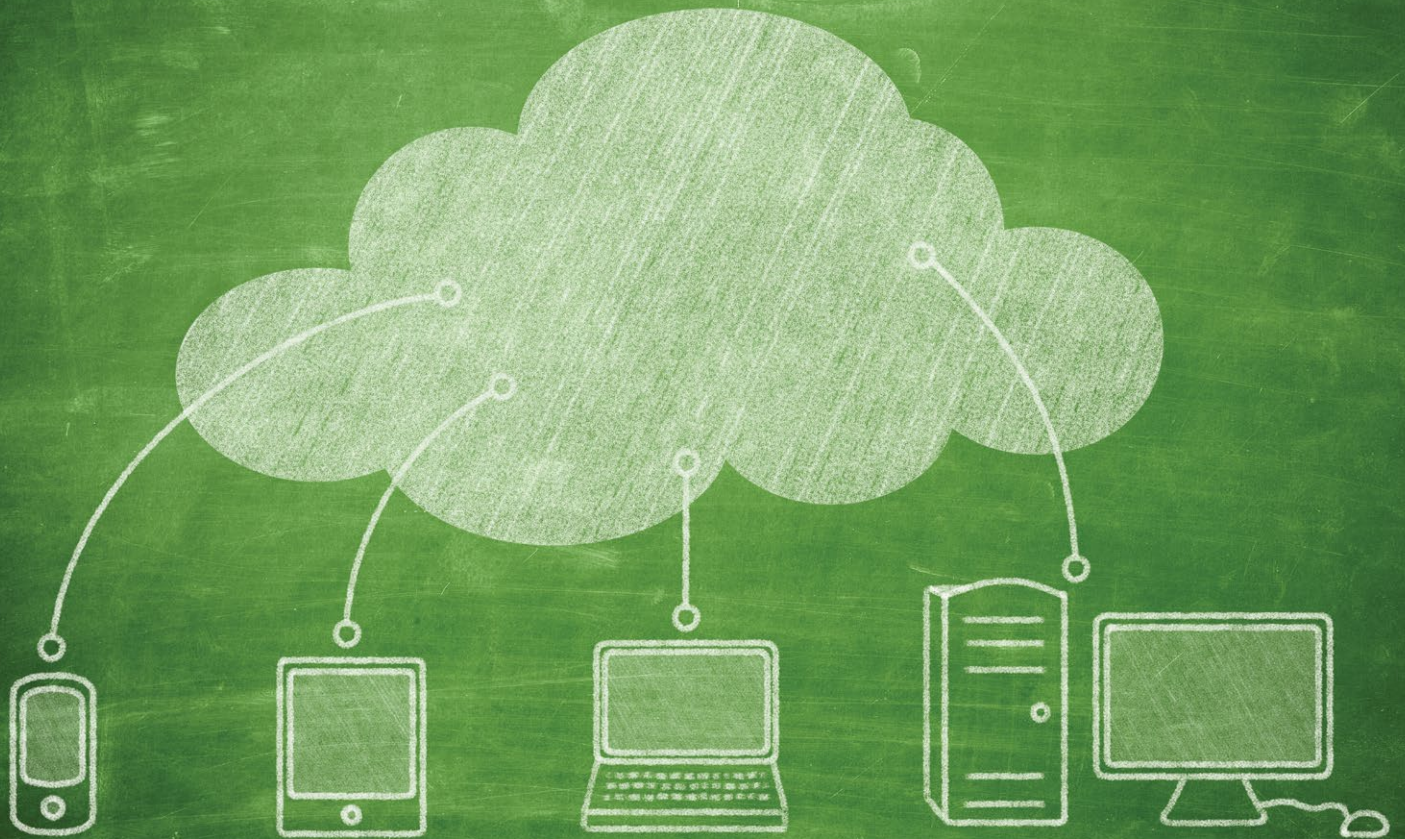
- Regardless of the channel in which a transaction is initiated, TxInfinity's cloud-based technology allows customers to complete the transaction whenever and in whichever channel they choose
- Improved convenience and customer experience with reduced wait times and advanced pre-staging capability
- Expanded visibility of customers' account activity to develop relevant personalized offers

BETTER TRANSACTION PROCESSING

- With transparency between channels, customers no longer need to restart transactions they've already begun
- Eliminate silos and associated costs by removing redundancies in transaction processing systems
- Faster response to a growing number of digital channel balance and transaction information queries
- Reduced errors in the front-office resulting in less time and effort managing back-office corrections

COMPLIANCE AND REGULATION SUPPORT AS STANDARD

- Retire physical branch servers that are difficult to maintain, mitigating the risk of customer data exposure in support of safety and soundness regulations you need to adhere to in your physical infrastructure
- Utilize cloud technologies to store customer information relocated from retired physical branch servers
- Align with regulatory projects addressing weaknesses in bank infrastructure



With NCR's combination of global reach, omni-channel payments solutions, 24/7 support and professional services teams, NCR enables our customers to deliver outstanding experiences to their own customers, and ensures our customers are equipped for the dynamic payments marketplace of today and tomorrow.

WHY NCR?

NCR Corporation (NYSE: NCR) is a leader in omni-channel solutions, turning everyday interactions with businesses into exceptional experiences. With its software, hardware, and portfolio of services, NCR enables nearly 700 million transactions daily across retail, financial, travel, hospitality, telecom and technology, and small business. NCR solutions run the everyday

transactions that make your life easier.

NCR is headquartered in Atlanta, Ga., with over 30,000 employees and does business in 180 countries. NCR is a trademark of NCR Corporation in the United States and other countries.

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