

# NCR CASH MANAGEMENT SOLUTIONS

NCR'S CASH MANAGEMENT PORTFOLIO, OPTISUITE, A MARKET-LEADING CASH MANAGEMENT SOLUTION, OFFERS A RAPID RETURN ON INVESTMENT. GIVEN THE VARIABLE COST BASE, CHANGING CONSUMER DEMAND AND THE INCREASING MOVE TOWARDS LOCALIZED CASH RECYCLING, THE OPTISUITE SOLUTION FAMILY PROVIDES SIGNIFICANT OPPORTUNITIES TO CREATE CASH SUPPLY CHAIN EFFICIENCIES WHILE FOCUSING ON COST REDUCTION.



#### **GREAT CASH MANAGEMENT**

# Every financial institution has processes to ensure that branches, ATMs and commercial customers' cash needs are served

Cash management practices range from manual processes dependent on individual branch and cash center managers experience, to automated and centralized approaches using forecasting technologies

# The ideal process aims to:

- Never run out of cash at any branch or ATM
- Minimize logistics and processing costs
- Never use emergency cash logistics
- Only hold the inventory required

In practice many financial institutions settle for simply ensuring they never run out of cash. This always results in more cash than required in some locations, reliance on emergency deliveries elsewhere and more often than not, cash outages still happen.

The result is excess cost—a lot of it.

Great cash management offers one of the very few opportunities to control significant costs in the bank network while improving customer service.

### **FOCUS ON COST**

Forecasting, management reporting and automation are important features of a cash management solution. But, the most important capability is the ability to reduce the overall cost.

# Cash costs are relatively simple:

- Interest charges
- Security and insurance
- Labor
- Processing costs
- Handling and transportation charges
- Cost of downtime if cash runs out

# Retail bank operations are not simple:

- Multiple carriers
- Contracts
- Operational models
- Access constraints
- Policy constraints
- Differences between how cashpoints are managed due to their history and legacy.

If that is not complex enough, real bank operations change a little every day; contract changes, new branches, acquisitions, interest rate changes.

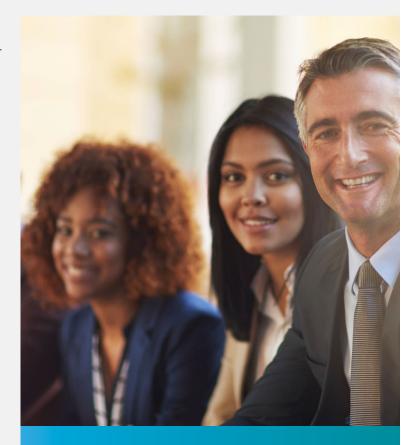
Forecasting is the art of ensuring that cash demand is **met**. Optimization is the science of ensuring that cash demand is met ... at the lowest possible **cost**.

At NCR, focus on reducing your cash cost is top of mind. By leveraging the powerful cash optimization algorithms coupled with real-time data feeds, cost can be taken out before it happens for every cash order, for every cashpoint in the network, every day.

#### **ENABLE GREAT PEOPLE**

We understand the value of the experience and knowledge of our customer's staff in operations teams, branches and call centers because we work with them in their own environment every day.

Some events cannot be forecast like building work, local events and changes in a local competitive situation causing fluctuations in transaction volume. The best forecast algorithms do not deal with these types of events. In a large network these events are happening every day somewhere. Cash management solutions are built on the traditional computing strengths of forecasting and automation. Great cash management solutions also take advantage of the unique ability of great people to make connections—such as the potential for a sports team winning a major sporting event to change merchant takings in the area.



At NCR great cash management solutions are a powerful collaboration of great people and proven technology.

# **EXPERIENCE COUNTS**

#### We understand cash.

From the day we introduced our first cash register 130 plus years ago and our first ATMs 50 years ago, NCR has worked every day with our customers in 180 countries to improve the efficiency of cash handling.

Our Cash Management Solutions have evolved over the past 25 years meeting regional and sometimes Financial Institution specific requirements. When you deploy an NCR Cash Management Solution, you are getting a team of highly experienced professionals with it.

NCR solutions manage cash for **over 400,000** branches, ATMs, commercial customers, vaults and cash centers.

#### We know cash operations.

Our solution has been designed with over 200 parameters to support flexibility in an ever changing economic and geo environment.

With presence in more countries than any other industry supplier, our experienced professional services consultants are on-hand to support your everyday requirements.

Why not let your own data demonstrate your potential savings. Ask us about a complimentary DATA ASSESSMENT and begin your journey to a more efficient cash distribution cycle.



# THE RESULTS SPEAK FOR THEMSELVES

If you are looking for a cash forecasting tool with management reporting and automation, there are many solutions available; some based on industry standard forecasting tools, some adapted from other industries, others evolved from academic research projects.

If you need a true enterprise scale application to model the full, real-time complexity of your world and continuously cost optimize replenishment plans for each of your ATMs, branches, vaults, cash centres and commercial customers, your choice is more limited. Every institution is different, pays different labor and transport rates, lives with different interest charges and has made different decisions about how to manage them. NCR Cash Management Solutions will reduce your operating balance, transportation costs, your emergency transport costs and out of cash events.

Our customers typically save US\$1,000 per ATM, US\$2,000 per branch and vaults depending on size can reduce costs by over \$1,000,000 per year. We can show you!

# **WHY NCR?**

NCR Corporation (NYSE: NCR) is a leader in omni-channel telecom and technology, and small business. NCR

employees and does business in 180 countries. NCR is a trademark of NCR Corporation in the United States and

NCR Corporation 864 Spring St NW, Atlanta, GA 30308-1007

