



NCR TELECOM STOREFRONT SOLUTIONS

CREATING A SUPERIOR OMNI-CHANNEL
EXPERIENCE FOR YOUR CUSTOMERS

For more information visit [ncr.com](https://www.ncr.com) or contact us at NCR.TelecomandTechnology@ncr.com





NCR BILL PAYMENT & CUSTOMER SERVICE KIOSKS

NCR SelfServ kiosks provide self-service options for in-store transactions—payments, voice and data top-off, SIM card dispensing, and other transactions to provide flexibility and enhance the customer experience.

BENEFITS

- Improves the in-store customer experience with easy-to-use kiosks that supports multiple tender options
- Redeploy store personnel to service higher value activity, driving increased store revenue
- Customers have seen up to a 40% decrease in transaction times after installing payment kiosks



ENACTOR POINT-OF-SERVICE

NCR Enactor Point-of-Service can help you improve operational capacity and enhance the in-store experiences for customers.

BENEFITS

- Integrated software suite enables product purchasing, plan management, provisioning and activation management
- Inherently omni-channel, support for online, fixed POS, and mobile
- Supports assisted selling, clienteling, loyalty, promotions and customer orders



NCR Q-FLOW CUSTOMER MANAGEMENT SOLUTION

NCR has partnered with market leading Q-nomy™ to offer the best in class Q-Flow™ solution to enable end-to-end management of a customer's in-store experience.

KEY FEATURES

- Offers multiple booking channels for customers and prospects while reducing no-shows and abandonments via built-in reminders
- Increases utilization and efficiency of staff, space, and resources to reduce wait times and increase customer and staff satisfaction
- Provides advanced business intelligence through predictive modelling, "What If" scenarios



Today's consumers want flexibility, ease of use, and the ability to interact with you consistently across channels. NCR can help you deliver an optimal experience for your customers.



NCR NETKEY VIRTUAL STOREFRONT

NCR Netkey Virtual Storefront provides ability to offer and sell expanded inventory and services in a self-service fashion.

KEY FACTS

- Provides a proven, secure and scalable software platform with a record of successful deployments in multiple industries
- Top tier customers globally have implemented NCR's proven Netkey software platform
- The solution is entirely customizable and mimics the operation and feel of today's smartphones and tablets



NCR VITALCAST DIGITAL SIGNAGE

NCR Vitalcast Digital Signage enables you to connect with customers by offering information and offers that are targeted to their needs at that moment.

BENEFITS

- Central cloud control with Web administration via tiered user control
- Create content easily with centralized media repository
- Data integration—easily connects to different data resources
- Triggered content, based on data-driven variables



CUSTOMER EXPERIENCE CONSULTING

NCR consultants can help you create a uniquely differentiated omni-channel service experience, across the ecosystem and throughout the customer lifecycle.

PHASES

- Understanding: We assess your current customer experience against consumer demand and market expectations to understand the customer's point of view.
- Conceptual Design: Designers balance business requirements and technical requirements to create a conceptual design—an 'experience blueprint' for your future stores
- Design Development: Prototypes will bring your store-of-the-future to life



WHY NCR?

NCR Corporation (NYSE: NCR) is the global leader in consumer transaction technologies, turning everyday interactions with businesses into exceptional experiences. With its software, hardware, and portfolio of services, NCR enables more than 550 million transactions daily across retail, financial, travel, hospitality, telecom and technology, and small business. NCR solutions run the everyday transactions that make your life easier.

NCR is headquartered in Atlanta, Georgia with over 30,000 employees and does business in 180 countries. NCR is a trademark of NCR Corporation in the United States and other countries. The company encourages investors to visit its web site which is updated regularly with financial and other important information about NCR.

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